# Your first steps
# Account & family setup

A parent creates the account. A child joins the planet.



Set up a parent account, a family and your first child profile. Then agree on your first small goal together.

Parent account → Child joins → First goals

Revised illustrated guide. Demo data; unreleased features are identified.

Start with these five steps

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# 01 Set up the parent account

Create a family and a child profile first. Children do not need to register a parent email account.

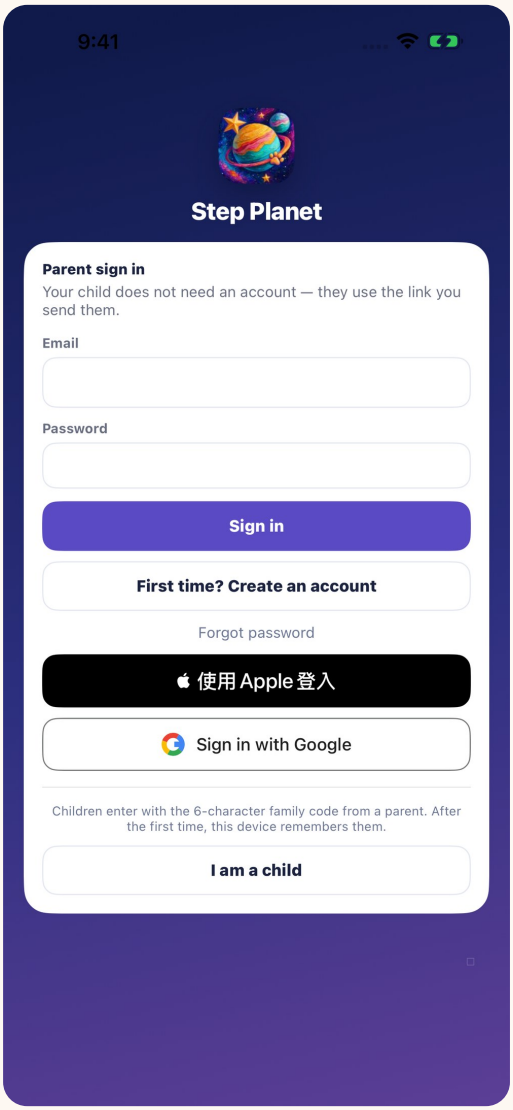
01 Open the app and choose the parent sign-in.

02 Use your existing sign-in method, or follow the account creation screen.

03 Create a family. For an existing web family, sign in and follow the claim flow.

04 Create the first child’s nickname and icon. Later, when adding another child, choose a template, copy settings or start blank.

05 Find the family code in Settings and share it privately with your child.




Actual app; fictional demo data.

Use your original sign-in method where possible. Email sign-in and Apple Hide My Email may represent different accounts. A family code is different from a control setup code.

# 02 Create your first parent account

A parent creates the account; children join with a family code. Choose a sign-in method you will keep using so the family's records stay together.

01 On Parent sign in, choose First time? Create an account.

02 Enter a parent email you can access and choose your own password.

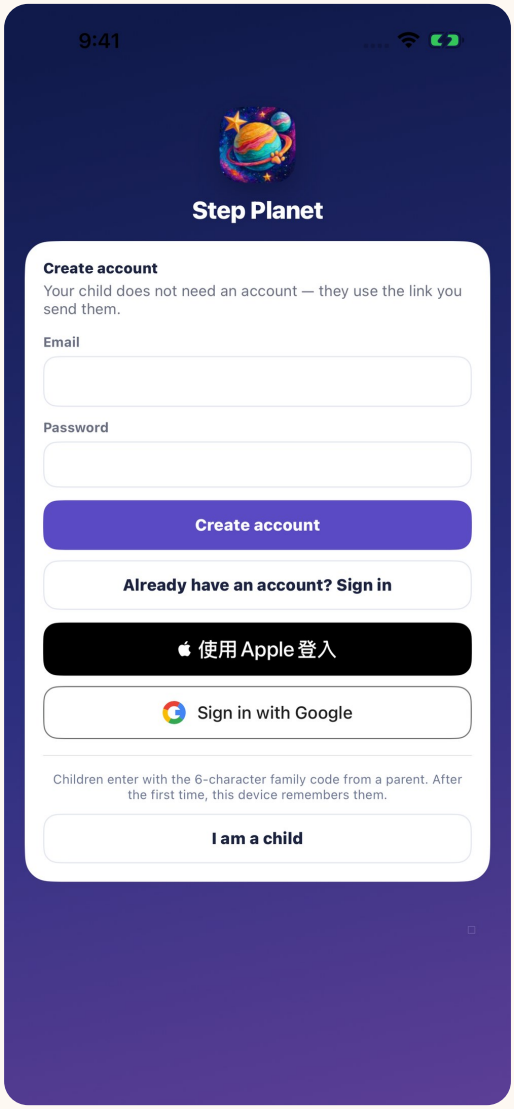
03 Follow the password requirements; use a longer password you have not used elsewhere.

04 Choose Create account. If asked to check email, open the confirmation message.

05 The link may open the website. Afterwards, return to the app and sign in with the same email and password.

06 Already registered? Choose Already have an account? Sign in instead.

07 Apple and Google sign-in are also available. Parents follow the system prompts and keep using the same method.




Actual app; fictional demo data.

Keep the parent password private. Do not send it in support messages. Apple Hide My Email may represent a different account; check the sign-in method if a family seems missing.

## 03 Create a family and invite your child

Once the parent account is ready, give the family’s goals a home. A child needs a nickname, not a separate email account.

01 After the first sign-in, choose to create a new family.

02 Enter a family name and the first child’s nickname, then choose an icon.

03 Check starting points and choose Create planet to create the family.

04 Find the family code in Settings and share it privately with the child.

05 On the child’s device, choose I am a child, enter the code, and select the correct name.

06 Parents return to Tasks and adjust the first goals together.

For an existing web family, use the original account and follow the claim flow. To join another parent’s family, use its invitation flow. A family code is different from a device-control setup code.

## 04 Help a child join

A family code opens the child’s tasks and planet. Device controls require a separate setup and authorisation.

01 Install and open Step Planet on the child’s device.

02 Choose the child entry and enter the code provided by a parent.

03 Select the correct child when prompted.

04 Check the name on the Planet screen. The device normally remembers this choice.

05 If the family cannot be reached, ask a parent to check the code and child profile first.

Shared minutes across a child’s devices are not available yet. Signing in on another device does not complete multi-device controls.

# 05 Privacy is part of the plan.

Noticing effort does not mean keeping every detail of a child’s life. Each piece of information should have a clear purpose.

01 Task photos are uploaded for review by the family’s parents.

02 Approval or return removes the photo from the task record; it is not a permanent album.

03 Children do not need a personal email account; they join using the parent’s family code.

04 Device controls require Apple authorisation; app-selection data is encrypted for authorised family devices.

05 Share only what is needed, photograph the result, and keep family codes, setup codes and passwords private.

06 Parents can open the Privacy Policy from Settings for the full details.

Removed from the record refers to the task’s photo field. It does not mean photos were never uploaded or that all provider backups are erased immediately.